

**Triage Services Ltd** are proud to be the UK's largest independent IT repair company. We repair products from hand scanners through desktop and retail to ATM.



We are accredited to provide warranty services for many companies including Apple, HP and Toshiba



But we also pride ourselves on being a SOLUTIONS provider.

We can:

#### **Rollout**

- Hold and manage your stock,
- Test, label and configure products to your requirement,
- Rollout products to site and to desk,
- Remove, test, repair, refurbish, sell or dispose of old products according to WEEE legislation and providing certificates of destruction if required.



#### **Manage**

We can support you with your projects with Project Managers and Co-ordinators and scale our project field team between 1 and 50 engineers.

#### **Maintain and Support**

We can support your customer's products. Services range from:

- Answering your customers call for help at our Customer Services desk,
- Arranging courier collection of faulty units from home or store in a tote box,
- Provision of loan units for critical customers while their product is being repaired,
- Quote, repair under or out-of-warranty, dispose of BER products and offer replacements,
- Test/filter of bulk quantities of products to full refurbishment,
- Repair to cosmetic standard or repair value rules,
- All inclusive prices,
- Comprehensive real time reporting – detecting trends and proactive failure analysis.

#### **Life Cycle**

At the end of the customer's products useable life we can assist by:

- De-installing kit from sites,
- Test, repair, refurbish, sell or dispose of the products,
- Our Project Engineers have a waste carrier's licence,
- We dispose of products according to the WEEE directive and we can provide certificates of destruction.

**Why not call us and see if we can help? Triage Services Ltd 01438 213013**